



acoustic movable walls

- supply • repairs • servicing • maintenance



## About Us

With over 150 employees within the Accordial group and 30 years of designing, manufacturing and installing movable wall systems, we have the knowledge and expertise to service, repair and supply parts for all types, makes and models of movable wall systems.

### We offer:

- A full UK-wide service
- 3 tailored service schedules to suit your requirements and needs
- Planned maintenance agreements and extended warranty
- Genuine direct replacement parts and mechanisms for repairs
- Replacement movable walls manufactured in our own award-winning factory in Loughborough
- Fully trained and experienced movable wall engineers
- We stock over £250,000 worth of parts for most systems

We strongly advise that all movable wall partitions are serviced every 6-12 months depending on the usage and complexity of the system. Regular maintenance will ensure that your movable wall systems operate at peak performance consistently, eliminating the possibility of downtime that may disrupt your business operations.

### Company Background

Accordial was set up in 1995 by its parent company Nusing Manufacturing (UK), the UK's leading manufacturer of acoustic operable walls. We offer maintenance and servicing facilities to owners and users of operable walls and associated equipment such as folding partitions and vinyl accordion concertina partitions and all makes and systems are catered for.

Acoustic movable walls are installed in many of the world's most prestigious buildings, from top sporting stadia, commercial institutions, schools, colleges and leading hotel chains.

Accordial operates its service and maintenance business from its unit in Birmingham while its manufacturing factory is located nearby in Loughborough.



We provide on-site acoustic testing by a qualified acoustician.

If you are concerned about your installation let us carry out an independent test

# The following are checked for wear and tear and lubricated where necessary to ensure a smooth operation



## Is your system Health & Safety Compliant – Who is liable?

Health & Safety legislation requires you by law to regularly maintain your movable wall system. This includes inspection, testing, adjusting and lubricating parts where applicable, whilst carrying out any minor repairs to any defects. Additionally you will need to keep a suitable service log as evidence that the system is being properly and regularly maintained and will show when services and repairs were carried out.

Accordial will issue and maintain a free Log Book.

**It is a breach of statutory duty under Health & Safety law if you do not maintain, service or repair your movable wall system. As a result you could receive heavy fines or be prosecuted and a failure to exercise a duty of care, which results in injury, can result in a civil action where damages to the injured person may be awarded.**

Is your system Health & Safety compliant?  
Call us today for a free and independent Health & Safety audit



## Repair & Renovate

Replacing a broken movable wall can be particularly time consuming and expensive for those who can't afford their system to be out of commission for a number of weeks.

We have the most experienced movable wall engineers in the UK and with our wide range of genuine spare parts and mechanisms in stock, we can restore your movable wall to working order usually within 1 day and without a return visit.

For the more complex repairs or panels over 4.5m high, we use the latest technology to diagnose the problems without having to take the panel down from the track, or taking it away from site. By using an endoscopic camera, we can perform remote examinations to inspect the internal components of the panel and offer a solution to the problem straight away.

Systems can be renovated to give a bright, fresh look with addition of pin boards and white wipe marker boards or vibrant colours to suit the ever-changing requirements of schools and training centres.

## Replace

With our award-winning manufacturing factory in Loughborough we have the option of providing a replacement movable wall service.

Through our knowledge and experience, we will assist you in ensuring you choose the movable wall system that will match your requirements.

There is also the option to replace badly damaged, obsolete or poor acoustically performing partitions and replace these with our own manufactured movable walls.

Whatever your circumstances are, please contact us to see how we can help, from design right through to installation.

## Operator Training

Movable wall systems can be large and heavy installations, requiring assessment to ensure that they are being operated and maintained to comply with current Health & Safety legislation.

Accordial will offer an induction on the operation of the system to your staff to give you the peace of mind that your wall systems are being operated safely and correctly. An operation manual compiled and produced by Accordial is also available at no cost to you.



We keep your walls looking good and working like new

# Health & Safety

## Your Health & Safety Responsibilities

Regulations, which are now law, have been brought about to reduce accidents in the workplace. The new rules force managers of buildings to ensure that installed work equipment is regularly inspected and maintained. Movable wall systems need to be serviced annually in order to comply with current Health & Safety legislation.

The legislation includes: The Health & Safety at Work Act 1974, Workplace (Health & Safety and Welfare) Regs 1992, Provision & Use of Work Equipment Regs 1998 and Management of Health & Safety at Work Regs 1999.

## Our Commitment to You

We use an independent consultant to review our Health & Safety policy annually to ensure we conform to all the latest laws and legislations.

We are the only movable wall service provider in the UK to have been awarded the SAFEcontractor certificate. We understand that our customers have a legal obligation to ensure that all external contractors and service providers are competent, and you can trust Accordial to operate in a safe and professional manner.

We can supply you with a method statement for your Health & Safety records and our engineers will complete a dynamic risk assessment form, approved by the HSE, prior to any work being undertaken.

## We only use fully qualified and experienced movable wall engineers who are:

- Checked by the Criminal Records Bureau (CRB)
- Construction Skills Certificate Scheme (CSCS) approved
- PASMA trained to use hydraulic platforms
- Asbestos aware



Full nationwide service by our  
teams of service engineers





Accordial is pleased to announce we have achieved the SAFEcontractor certification in Oct 2008. SAFEcontractor is an accreditation scheme that assesses the health & safety competency of contractors and service providers. Clients have a legal obligation to ensure that external contractors and service providers working on their premises operate in a safe way. There is therefore a need to assess contractor's health & safety arrangements and increasingly this is being carried out through SAFEcontractor.



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Service Engineers  
We cover the country



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